



REAL WORLD TESTING RESULTS 2023

GENERAL INFORMATION

PLAN REPORT ID NUMBER

DEVELOPER NAME: **CORE SOLUTIONS INC**

PRODUCT NAME(S): CX360 VERSION NUMBER(S): **7.0, 7.2, 7.5**

CERTIFIED HEALTH IT PRODUCT LIST (CHPL) ID(S): **170.315 (A) (1-12, 14,15); (B) (1, 6); (C) (1-4); (D) (1-9, 11); (E)(3); (G) (2-10); (H)1**

[HTTPS://CHPL.HEALTHIT.GOV/#/ORGANIZATIONS/DEVELOPERS/1704](https://CHPL.HEALTHIT.GOV/#/ORGANIZATIONS/DEVELOPERS/1704)

[HTTPS://CHPL.HEALTHIT.GOV/#/LISTING/9168](https://CHPL.HEALTHIT.GOV/#/LISTING/9168)

CHPL PRODUCT NUMBER: **15.04.04. 2703.CX36.07.00.1.171226**

ONC-ACB CERTIFICATION ID: **15.04.04.2703.CX36.07.00.1.171226**

DEVELOPER REAL WORLD TESTING PAGE URL: https://www.coresolutionsinc.com/mu_real_world_test_plan/

RELIED UPON THIRD PARTY SOFTWARE : (C.1-C3 AND B.6,G.6): **COREPOINT 6.0**

RELIED UPON THIRD PARTY SOFTWARE : (B.1 AND H.1): **MaxMD**

RELIED UPON THIRD PARTY SOFTWARE : (G.10): **Health Samurai Aidbox FHIR API module**

Developer Information

DEVELOPER CODE

2703

CONTACT

Full name: Rachna Bagdi

Phone: 610-687-6080

Email: rbagdi@coresolutionsinc.com

ADDRESS

620 Freedom Business Center Drive suite 400

King of Prussia, PA, USA

WEBSITE

<https://www.coresolutionsinc.com/about/>



620 Freedom Business Center Drive | Suite 400
King of Prussia, PA 19406
P: (610) 687-6080

www.coresolutionsinc.com

TESTING ENVIRONMENTS

The test results were measured using production environments as recommended by the ONC.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Core Solutions Is not planning to make any version updates on approved standards through the SVAP process. None of core products include these voluntary standards.

Standard (and version)	N/A
Updated certification criteria and associated product	N/A
Health IT Module CHPL ID	N/A
Method used for standard update	N/A
Date of ONC ACB notification	N/A
Date of customer notification (SVAP only)	N/A
Conformance measure	N/A
USCDI updated certification criteria (and USCDI version)	N/A

Care Setting(s)

These measures were evaluated in multiple ambulatory organizations that used Cx360 during the reporting period.



620 Freedom Business Center Drive | Suite 400
King of Prussia, PA 19406
P: (610) 687-6080

www.coresolutionsinc.com

§170.315(b)(1) Transitions of care and §170.315(h)(1) Direct Project

Description of the measurement/metric: Measure how many C-CDAs are successfully generated in the system and sent over to the receiving third party system over the measurement period.

This criterion was measured using both Cx360 reporting/auditing capabilities along with user community surveys.

Associated certification criteria: 170.315 (b1) Transition of Care and 170.315, (h1) Direct Project

RELIED UPON THIRD PARTY SOFTWARE : (B.1, H.1): MaxMD

Care setting(s) that is addressed: This measure was evaluated in multiple ambulatory organizations that used Cx360 during the reporting period.

Outcomes: We measured 675 successful Patient Summary C-CDA generation during the testing period. All 675 C-CDA records were successfully transmitted to the Health Information Exchange (Third Party). The messages were exchanged using VPN point to point tunnel and webservices, Direct Protocol was not used in these transactions. Successful acknowledgements were received for all the transmitted C-CDAs. A sample of 5 C-CCDA were analyzed for vocabulary code sets and technical standards. The sample set met all the vocabulary code sets and technical standards of a well forms CCDA. Upon surveying the user community, it was recorded that utilization of direct edge protocol to communicate with third party has been minimal.

Challenges Encountered: N/A



§170.315(b)(6) Data export

Description of the measurement/metric: Measure how many successful Patient Data export was done during the testing period.

This criterion will be measured using both Cx360 reporting/auditing capabilities along with user community surveys.

Associated certification criteria: 170.315 (b6) Data Export

RELIED UPON THIRD PARTY SOFTWARE : COREPOINT 6.0

Care setting(s) that is addressed: This measure was evaluated in multiple ambulatory organizations that used Cx360 during the reporting period.

Outcomes: There were no patient data exports recorded during the measurement period.

Challenges Encountered: N/A



§170.315(c)(1) (2)(3)(4) Clinical quality measures (CQMs)

Description of the measurement/metric: Measure how many eCQM measures were successfully reported by organizations using the certified EHR Cx360 to CMS during the Quality reporting period.

This measure will be measured using both Cx360 reporting/auditing capabilities along with user community surveys.

Associated certification criteria: 170.315 (c)(1)(2)(3)(4) Clinical Quality Measures (CQMs) 165v5

RELIED UPON THIRD PARTY SOFTWARE : COREPOINT 6.0

Care setting(s) that is addressed: This measure was evaluated in multiple ambulatory organizations that used Cx360 during the reporting period.

Outcomes: There were no eCQM measures reported by organizations to CMS during the measurement period.

Challenges Encountered: N/A



620 Freedom Business Center Drive | Suite 400
King of Prussia, PA 19406
P: (610) 687-6080

www.coresolutionsinc.com

§170.315(g)(7)(9) Application access and 170.315(g)(10) Standardized API for Patient and Population Services

Description of the measurement/metric: Measure how many different systems connects to Cx360 using the API

This measure will be measured using both Cx360 reporting/auditing capabilities along with user community surveys.

Associated certification criteria: 170.315 (g) (7)(9) Application Access and 170.315(g)(10) Standardized API for Patient and Population Services.

Care setting(s) that is addressed: This measure was evaluated in multiple ambulatory organizations that used Cx360 during the reporting period.

Relied Upon Software: (g)(10) Health Samurai Aidbox FHIR API module

Outcomes: Upon surveying the user community Cx360 API components were not used during the measurement period. User community indicated that in they have plans to use the Cx360 API components in future.

Challenges Encountered: N/A



620 Freedom Business Center Drive | Suite 400
King of Prussia, PA 19406
P: (610) 687-6080

www.coresolutionsinc.com

KEY MILESTONES

Key Milestone	Care Setting	Time Frame
Communicated with clients the testing plan and prepare for real world testing	Ambulatory	2023 Q1
Performed testing and collected results. Results were documented	Ambulatory	2023 Q2, Q3
Final consolidation of results for submission	Ambulatory	2023 Q4
Results publicly published	Ambulatory	2024 Q1

ATTESTATION

This Real-World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer’s Real World Testing requirements.

AUTHORIZED REPRESENTATIVE NAME: **BALAKUMAR BALASUBRAMANIAN**

AUTHORIZED REPRESENTATIVE EMAIL: **BBALA@CORESOLUTIONSINC.COM**

AUTHORIZED REPRESENTATIVE PHONE: **610-687-6080**

AUTHORIZED REPRESENTATIVE SIGNATURE: *B. Balakumar*

DATE: 1/25/2024